Safety Culture Conference 'Establishing a Learning Culture'

Harbour Hotel, Bristol, BS1 1HT 3rd & 4th October 2023



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Safety Culture Conference 'Establishing a Learning Culture'



Welcome from Chamber CEO

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Format of the Conference

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Speakers

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Welcome

Sarah Treseder CEO - UK Chamber of Shipping

Welcome to the UK Chamber of Shipping's 2023 'Safety Culture Conference' and our venue for this year's event, the Harbour Hotel in Bristol.

The main theme for this year's one and half day conference will be 'Establishing a Learning Culture' and will include interactive presentations from both experts inside and outside of the maritime sector. These will allow delegates the opportunity to listen and discuss a variety of different safety topics and engage in the event's sub-themes which will focus on the four pillars of the 'Together in Safety' initiative – leadership, incident prevention, wellbeing and care and collaboration.

The Safety Culture Conference also plays an important role in delivering part of the Chamber's new Strategic Plan – *To Proactively drive improved safety culture and performance*. It is key for the Chamber to *amplify* all of the excellent work the industry is doing to improve seafarer safety and push for even better results in the future.



At the end of business on Day 1, we will all venture down to the waterfront and enjoy some delicious food and drink at the Mud Dock Café. Do take this time to unwind, network and discuss further what was presented during the day.

I would like to take this opportunity to thank all our Conference sponsors, Shell, Bureau Veritas, UK P&I and Fathom Safety and our Evening Reception sponsor, The Maritime Skills Academy. This event would not be possible without your kind support.

Finally, I hope you all have an excellent conference. This industry has a long history of promoting good safety practice and I know our members take their responsibilities of seafarer safety incredibly seriously.

Sarah



Sarah Treseder CEO - UK Chamber of Shipping



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_ Day 1

TUESDAY 3 OCTOBER

09.30 Registration and coffee

10.20

Opening Tim Springett, UK Chamber of Shipping

10.30

Introduction – Taking the Temperature Barry Smith, Wightlink – Chairperson, Safety Culture Working Group

10.45

Morning session: Leadership Psychological safety and the ability to speak up Phoebe Smith, Health and Safety Executive, Science Division 11.15 Coffee break

11.45

How psychological safety is shaping the learning journey Trish Benson, BP Shipping

12.15 Questions

12.30 Lunch break

Day 1

TUESDAY 3 OCTOBER

14.00

Early afternoon session: Wellbeing and Care The importance of trust Tim Marsh, Anker and Marsh

14.30

The importance of mental wellbeing to safety culture Amanda Owen and Gavin Whyte, Heathrow Airport

15.00 Afternoon tea

15.30

Late afternoon session: Incident prevention How do we stop having the same incidents year on year? Incident causation and breaking the cycle Stuart Edmonston, UK P&I Club

16.00

Investigations and effective learning Ian Trebinski, V Ships

16.30

Together in Safety Graham Westgarth, UK Chamber of Shipping

16.45 End of Day 1

18.00 Evening programme The Mud Dock Café, 40 The Grove, Bristol, BS1 4RB

_ Day 2

WEDNESDAY 4 OCTOBER

09.00

Opening and review of Day 1 Barry Smith, Wightlink - Chairperson, Safety Culture Working Group

09.15 Morning session: Learning and Collaboration The safety learning cycle Barry Kirwan, Safemode

09.45

Network Rail's safety framework – how we learn and evolve Rupert Lown, Network Rail

10.15

Case study: Dublin SafePort Michael McKenna and Gerard Lynch, Dublin SafePort 10.45 Coffee break

11.15

Interactive reflective learning session: Learning culture and causal reasoning Patrick McNeil, Shell

12.45

Closing remarks Graham Westgarth, Chamber of Shipping

Barry Smith, Wightlink – Chairperson, Safety Culture Working Group

13.00 End of conference





Graham Westgarth

President of the UK Chamber of Shipping Chairman, V.Group

Graham Westgarth was appointed as Chief Executive Officer at V.Group in April 2019 and subsequently appointed as Chairman the following year.

He joined the V Group Board in September 2018 with more than 47 years maritime experience covering almost every shipping sector. During the previous 30 years he held a range of senior executive roles with companies including GasLog Limited, Teekay Corporation and Maersk UK. During this period he also held a number of industry roles, most notably as Chairman of INTERTANKO, a position he held for five years.

Graham is a Master Mariner and a graduate of the Columbia University's Senior Executive Development Program.

His additional outside interests include:-

- · President of the UK Chamber of Shipping
- · Chairman of the V Group Board
- Chair of ABS UK Technical Limited
- INTERTANKO Council Member



Phoebe Smith AFBPsS, CSci

Principal Human Factors Specialist, Health and Safety Executive, Science Division

Phoebe Smith is an Associate Fellow of the British Psychological Society with over 30 years' experience of applying human factors to health and safety contexts. In her role as technical lead for safety culture and work-related stress, she has supported a diverse range of organisations, as they strive to enhance their safety culture and manage their risk of work-related stress.



Dr Barry Kirwan

Safety Regional Coordinator, EUROCONTROL

Dr. Barry Kirwan worked in Human Factors in the nuclear, oil and gas, and maritime sectors, and lectured at Birmingham University for five years before becoming Head of Human Factors at NATS. Joining EUROCONTROL in 2000, he initiated and ran the European Safety Culture Programme for a decade before moving onto European research projects focusing on Human Factors, safety culture and artificial intelligence applications.



Barry Smith

Director of Safety, Health & Environment, Wightlink Ferries

Barry is a Chartered Member of the Institute of Safety and Health and chairs the Chamber of Shipping's Safety Culture Working Group.

After nine years in the Royal Navy, specialising in mine countermeasures, Barry moved to the manufacturing and aggregates sectors, where he became interested in the subject of safety.

Over his seven years at Wightlink, Barry has driven an increase in incident and near-miss reporting and a significant fall in reported injuries by developing a positive and transparent safety culture throughout the company.

He is an enthusiast for harnessing colleagues' leadership capabilities through mentoring and coaching and works closely with Human Resources on these programmes.



Prof Tim Marsh PhD; MSc; CFIOSH; CPsychol; SFIIRSM

Managing Director -Anker and Marsh

Tim Marsh was one of the team leaders of the original UK research into behavioural safety (in construction) in the early 1990s He is considered a world authority on the subject of behavioural safety, safety leadership and organisational culture, was awarded a "President's Commendation" in 2008 by the International Institute of Risk and Safety Management and was selected to be their first ever 'Specialist Fellow' in 2010. He was made visiting Professor at Plymouth University in 2015.

Founder of Ryder Marsh Safety he has worked commercially with more than 500 major organisations around the world, including many international oil and gas, utility, chemical, transport, IT and manufacturing organisations as well as the European Space Agency, the BBC, the National Theatre and Sky. Founded Anker & Marsh in 2018 with Jason Anker to focus more closely on wellbeing and mental health issues.

His work as an expert witness includes the Cullen Inquiry into the Ladbroke Grove train crash (Definition of Culture; Changing Culture) as well as with many law firms.

He has written dozens of magazine articles, many academic pieces and the books "Affective Safety Management", "Talking Safety", "Total Safety Culture", "Safety Savvy", "A Definitive Guide to Behavioural Safety", "A Handbook of Organised Wellbeing" and "Talking Health Safety and Wellbeing – Building an Empowering Culture in a Post Covid World" published in October 2021.



Amanda Owen

Global Safety, Health & Wellbeing Director and Board Member, Heathrow Airport

Amanda Owen's career has spanned risk management and global safety, health and wellbeing across retail, banking, healthcare, and aviation. In 2019 she returned to Heathrow to lead safety, health, and wellbeing (SHW). Prior to Heathrow she held previous global risk and SHW leadership roles at Bupa and Royal Bank of Scotland. Amanda is also a Board Member of a Building Control company and specialist safety advisor to Southampton University.

As a member of Business in the Community's (BITC) Wellbeing Leadership Team, Amanda is helping to transform mental health and wellbeing at work. She is known for her advocacy in gender equality and safety leadership in aviation, and is Vice Chair at Green Corridor, a charity for young people with special educational needs.

Amanda is a Chartered Safety Practitioner, has a degree in Economics, a Masters in Security and Information Technology, and a Master of Laws in Employment Law.

In recognition of her services to Transport, particularly during Covid, she was awarded an MBE in the 2021 New Years Honours.



Gavin Whyte Lead Consultant.

Heathrow

With 15 years board level and senior consulting experience, Gavin has developed his expertise in Lean Leadership, Human performance, Culture Change, Organisational and Behavioural Psychology. As well as supporting blue chip organisations, Gavin also works extensively in the public and third sectors and is a well- respected performance coach in the sporting world.

Gavin is also the son of a Merchant Seaman (1st Engineer) and has a deep understanding of the unique challenges facing seafarers.

The accredited "Mental Fitness" programs developed in collaboration with Amanda Owen, Heathrow's ,Health, Safety & Wellbeing Director, provide valuable insights and understanding on the possibilities for improvement.



Stuart Edmonston

LP Director - Thomas Miller P&I Ltd

Stuart Edmonston is a Master Mariner and has headed up Thomas Miller's Loss Prevention department since 2014. Prior to this he worked as a casualty investigator and marine manager for a leading shipping law firm in London. He was at sea on a variety of different ship types including crude oil tankers, freight ferries, passenger ships, FPSOs and semi-submersible drilling units, where he sailed as Barge Master.

Trish Benson

HSE Senior Manager, Shipping, BP

Trish's career in the energy industry began 18 years ago offshore in the UK North Sea. Following five years of successful rotational HSE roles in drilling and production Trish moved ashore; subsequently into the maritime industry when, ten years ago, she joined bp.

In her current global role Trish leads a team of multidisciplinary HSE professionals supporting the business manage its HSE risk.

Prior to the energy industry Trish practiced as a clinical nurse, working in Ireland, the UK, and New Zealand. She also worked with NGOs in West Africa and Southeast Asia. Trish is passionate about the value diversity brings to business with gender and neurodiversity in particular focus for her.



lan Trebinski

Group Director HSSEQ, V.Group

Ian brings over 25 years of global maritime industry experience from across multiple sectors. He has worked at sea, as a navigating officer, and since coming ashore has held senior HSSEQ roles within Oil & Gas, Ports, and Subsea, and has held senior consultant roles in organisations that shape both national and international maritime legislation and policy. Ian holds an MSc in Safety and Risk Management from Heriot-Watt University, and he currently represents V.Group on several industry bodies that are actively working for the continual improvement of safety culture, and safe working practices, to the benefit of the international maritime community.



Gerard Lynch

Freight booking , Sales and Planning P&O Ferries Dublin - Liverpool

Gerard's career started in 1998 as a Screen Printer which he continued for 10 years. He has also worked as a HGV driving, satellite tv engineer and supervisor for a large car park facility.

Gerard joined P&O in 2017 where he has performed various shore-based roles and is currently a freight sales and planning agent for the Dublin to Liverpool route. It is through Gerard's time at P&O that he began his path with the Dublin Safeport initiative.



Captain Michael McKenna Harbour Master, Dublin Port

Michael's career started in 1991 at Mobil Shipping. In 2000 he moved Irish Ferries where he sailed as Master for over 10 years.

Michael has delivered human factors and simulator courses and was a marine accident investigator for the Irish MCIB.

In 2016 Michael joined Dublin Port Company as Harbour Master. Dublin is Ireland's largest port handling 80% of Ireland's unitised trade and over 30% of Ireland's energy needs. The port operates VTS, pilotage and tug services for over 17,000 ship movements per year.

Michael is a currently Chair of the Irish HMs committee and council member at the IHMA. Michael has a Diploma in Ship Management and a MSc. in Emergency Management.



Paddy (Patrick) McNeil <u>HSSE Adviso</u>r, Shell

An experienced Mariner and HSSE professional, with over 30 years in the Maritime industry. Paddy has worked in various roles, beginning his career at sea, working to position of Master before coming ashore and managing a gas export terminal. Paddy has a passion for safety and has developed and utilised tools using human behaviour analysis to shift the culture and improve safety performance.

In his present role as HSSE advisor for Shipping and Maritime Paddy is responsible for development and delivery of key shipping safety initiatives throughout Shell and into industry using the industry leading safety programme, Partners in Safety. Paddy is an experienced investigator and coach in the CAUSAL methodology.

In his spare time, Paddy is a keen runner, having completed several half and full marathons and also an avid golfer, who one day hopes to be a single handicapper!



Rupert Lown

Chief Health, Safety & Wellbeing Officer, Network Rail

I have spent my working life trying to improve health and safety for workers across numerous industries. I started with the Health and Safety Executive regulating Agriculture, Construction, Engineering and Gas Safety. I first became involved with Rail back in October 1999 a week before Ladbroke Grove and spent considerable time working for HMRI on this and subsequently Hatfield and Potters Bar investigations. Following stints helping the Department for Work and Pensions and HM Treasury to improve workplace health and mental wellbeing, I joined The Office of Rail Regulation heading up the enforcement and investigation policy team.

I am proud to have lead Network Rail HS&E teams in Kent and LNE Routes before in August 2015 I took on the role of Head of Corporate Workforce Safety where I focussed on the Vehicle Speed Warning System and Planning and Delivering Safe Work.

I joined the Anglia Route in November 2017 focusing on developing and implementing a Route Health, Safety and Sustainability plan that was owned by everyone in the Route.

I feel very lucky to be the Chief Health and Safety Officer for Network Rail. Our objective is very clear Everyone Home Safe Everyday be they our staff, passengers or members of the public who interact with our Railway.



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